

G2 Reviews - User Research Repositories

May-23

	Marvin	Chisel	Condens	Savio	1Q	Avrio	consider.ly	UserBit	Tetra Insights	Maze	UserVoice	Dovetail	Productboard	ProdPad	EnjoyHQ (Now part of UserTesting)	Reveall	Aurelius	moyo	Qualdesk Insights (Now Miro)
<b>Overview</b>																			
Total Number of Reviews	19	34	40	5	12	11	5	17	17	94	218	30	212	70	57	1	0	0	0
Star Rating (out of 5)	4.8	4.8	4.8	4.8	4.7	4.7	4.7	4.7	4.6	4.5	4.5	4.4	4.3	4.3	3.8	3.5	-	-	-
<b>General Ratings</b>																			
Meets Requirements	8.8	9.7	8.8	-	9.4	9.3	-	9.6	8.3	8.2	8.9	8.6	8.1	8.4	7.4	-	-	-	-
Ease of Use	9.2	9.8	9.4	-	9.2	9.3	-	8.3	9.0	9.0	8.8	9.0	8.2	8.3	6.3	-	-	-	-
Ease of Setup	-	9.8	9.4	-	-	-	-	-	9.0	9.6	8.4	8.1	8.0	8.8	5.0	-	-	-	-
Ease of Admin	-	9.6	9.4	-	-	-	-	-	-	9.0	8.5	9.3	8.8	9.5	5.5	-	-	-	-
Quality of Support	9.8	9.7	9.9	-	8.3	9.3	-	9.8	9.5	8.6	9.1	10.0	8.9	8.8	7.7	-	-	-	-
Has the product been a good partner in doing business?	-	9.6	9.7	-	-	-	-	-	10.0	9.1	9.1	8.3	8.9	9.7	5.6	-	-	-	-
Product Direction (% positive)	8.9	10.0	9.5	-	8.1	7.7	-	10.0	8.1	8.4	8.2	8.7	8.4	8.0	5.6	-	-	-	-
<b>Management</b>																			
Team Collaboration	9.3	9.3	8.5	-	-	-	-	9.4	-	8.2	-	6.7	8.8	-	7.6	-	-	7.7	-
Access Control	-	-	8.5	-	-	-	-	-	-	7.8	-	8.1	8.6	-	7.8	-	-	-	-
Data Security	-	-	9.5	-	-	-	-	-	-	7.9	-	7.3	9.0	-	7.6	-	-	-	-
<b>Functionality</b>																			
Sentiment Analysis	-	-	7.0	-	-	-	-	-	-	5.7	-	-	9.7	-	-	-	-	-	-
Tagging	8.6	-	9.4	-	-	-	-	10.0	-	8.1	-	9.0	9.3	-	8.2	-	-	9.3	-
Note Taking	10.0	10.0	9.1	-	-	-	-	-	-	7.9	-	8.8	9.4	-	7.3	-	-	8.7	-
Integrations	-	-	7.1	-	-	-	-	-	-	7.4	-	6.5	-	-	-	-	-	9.3	-
<b>Reviewer Demographics</b>																			
<b>By Company Size</b>																			
Small Business (<50 employees)	26.3%	47.1%	60.0%	100.0%	50.0%	63.6%	80.0%	35.3%	58.8%	34.0%	9.6%	32.1%	43.1%	23.2%	33.3%	0.0%	-	-	-
Mid-Market (51-1000 employees)	57.9%	50.0%	20.0%	0.0%	33.3%	0.0%	0.0%	52.9%	11.8%	45.7%	64.7%	53.6%	49.3%	50.7%	38.6%	100.0%	-	-	-
Enterprise (>1000 employees)	15.8%	2.9%	20.0%	0.0%	16.7%	36.4%	20.0%	11.8%	29.4%	20.2%	25.7%	14.3%	7.6%	26.1%	28.1%	0.0%	-	-	-
<b>By Industry</b>																			
Computer Software	22.2%	20.6%	12.5%	80.0%	16.7%	18.2%	0.0%	11.8%	11.8%	16.0%	42.7%	17.9%	37.4%	34.8%	15.8%	0.0%	-	-	-
Design	0.0%	0.0%	15.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	7.4%	0.0%	7.1%	0.0%	0.0%	0.0%	0.0%	-	-	-
Education	11.1%	0.0%	0.0%	0.0%	0.0%	9.1%	40.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	-	-	-
Financial Services	16.7%	8.8%	7.5%	0.0%	16.7%	0.0%	0.0%	11.8%	11.8%	11.7%	3.7%	7.1%	0.0%	2.9%	10.5%	0.0%	-	-	-
Healthcare	0.0%	8.8%	0.0%	20.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	2.4%	0.0%	0.0%	-	-	-
Information Technology & Services	0.0%	17.7%	10.0%	0.0%	0.0%	0.0%	0.0%	11.8%	17.6%	8.5%	22.0%	14.3%	21.8%	20.2%	15.8%	100.0%	-	-	-
Marketing, Media & Advertising	5.6%	0.0%	0.0%	0.0%	8.3%	18.2%	0.0%	0.0%	0.0%	0.0%	0.0%	10.7%	6.2%	7.2%	5.3%	0.0%	-	-	-
Research	16.7%	0.0%	12.5%	0.0%	16.6%	27.3%	20.0%	17.7%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	-	-	-
Other	27.8%	44.1%	42.5%	0.0%	41.7%	27.3%	40.0%	47.1%	58.9%	56.4%	31.7%	42.9%	32.2%	34.8%	52.6%	0.0%	-	-	-
<b>Pricing</b>																			
Free Trial	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓
Free Trial Period (days)	15	15	15	14	Unlimited	Unlimited	30	Unlimited	Unlimited	Unlimited	21	30	15	30	14	14	30	-	-
Entry Level Price (Paid)	\$0	\$0	\$15	\$39	\$0	\$0	\$19	\$0	\$0	\$0	\$169	\$50	\$0	\$24	\$0	\$19	\$49	\$29	\$0
<b>Tier I</b>	Essentials	Essential	Individual	Essential	Pay As You Go	Starter	Essential	Free	Free	Free	Essentials	Starter	Essentials	Essentials	Start	Starter	Professional	Standard	Free
Price (Monthly)	\$50	\$0	\$15	\$39		\$12	\$21	\$0	\$0	\$0	\$699	\$50	\$20	\$72	\$0	\$21	\$49	\$29	\$0
Users	1	1	1	1		1	1	Unlimited	Unlimited	1	200*	5	1	1	2	1	Unlimited	1	Unlimited
<b>Tier II</b>	Standard	Premium	Team	Professional	No Contract	Growth	Pro	Pro	Enterprise	Professional	Pro	Team	Pro	Advanced	Grow	Business	Premium	Team	Team
Price (Monthly)	\$100	\$49	\$190	\$79		\$24	\$109	\$60	Custom	\$75	\$899	\$375	\$80	\$116	\$1,200	\$43	\$199	\$8	\$8
Users	1	1	3	1		1	1	Unlimited	Custom	3	1000*	5	1	1	10	1	Unlimited	1	1
<b>Tier III</b>	Enterprise	Enterprise	Business	Business		Enterprise	Enterprise			Organization	Premium	Business	Enterprise		Scale	Enterprise	Enterprise		Enterprise
Price (Monthly)	Custom	Custom	\$450	Custom		Custom	Custom			Custom	\$1,349	\$1,200	Custom		Custom	Custom	Custom		Custom
Users	Custom	Custom	5	Custom		Custom	Custom			Custom	5000*	10	Custom		25	Custom	Unlimited		Custom
<b>Tier IV</b>			Enterprise		Expansions			Expansions	Expansions		Enterprise	Enterprise		Expansions					
Price (Monthly)			\$1,200		Packs			Packs	Packs		Custom	\$4,200		Packs					
Users			10		Available			Available	Available		Custom	20		Available					

**Notes**  
 "-" means lack of sufficient data available on G2  
 \* based on end user responses  
 Prices listed in another currency have been converted to USD(\$)  
 Pricing is based on monthly rates, billed annually